Mathran Securities Pvt. Ltd.

Investor Complaints Data

Data for Month Ending- July- 2023

S.No.	Received From	Carried forward from Previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		A Basel diag
						Pending for les than 3 months	Pending for more than 3 months	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (If any)	0	0	0	0	0	0	0
6	Grand Total	0	0	0	0	0	0	0

Trend of Monthly Disposal of Complaints

S.No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	Aug-22	0	0	0	0
2	Sep-22	0	0	0	0
3	Oct-22	0	0	0	0
4	Nov-22	0	0	0	0
5	Dec-22	0	0	0	0
6	Jan-23	0	0	0	0
7	Feb-23	0	0	0	0
8	Mar-23	0	0	0	0
9	Apr-23	0	0	0	0
10	May-23	0	0	0	0
11	Jun-23	0	0	0	0
12	Jul-23	0	0	0	0
	Grant Total	0	0	0	0

 $^{{}^\}star \text{Should}$ include complaints of previous months resolved in the current month, if any

Trend of annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the	Pending at the end
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	Grand Total	0	0	0	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.