

# MATHRAN SECURITIES PRIVATE LIMITED

CIN : U67120WB1994PTC064850

**Members :**

National Stock Exchange of India Ltd.

Website : [www.mathransecurities.com](http://www.mathransecurities.com)



506, Vaishno Chambers

6, Brabourne Road

Kolkata – 700 001

Phone : 033 4005 2988

Email : [mathranar@gmail.com](mailto:mathranar@gmail.com)

## Investor Complaints Data

**Data for Month Ending- January- 2024**

S.No.	Received From	Carried forward from Previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (If any)	0	0	0	0	0	0	0
<b>6</b>	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## **Trend of Monthly Disposal of Complaints**

S.No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	Feb-23	0	0	0	0
2	Mar-23	0	0	0	0
3	Apr-23	0	0	0	0
4	May-23	0	0	0	0
5	Jun-23	0	0	0	0
6	Jul-23	0	0	0	0
7	Aug-23	0	0	0	0
8	Sep-23	0	0	0	0
9	Oct-23	0	0	0	0
10	Nov-23	0	0	0	0
11	Dec-23	0	0	0	0
12	Jan-24	0	0	0	0
	<b>Grant Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any

\*\*Should include total complaints pending as on the last day of the month, if any.

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^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the	Pending at the end
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

For Mathran Securities Private Limited

**Arijit Chandra**  
Compliance Officer